

Hours of Operation & Sanitary Measures

Your safety, our priority

To ensure your safety, we have elevated our existing sanitary norms even further by applying the government recommendations and the ALL SAFE standards, a program developed by Accor in partnership with Bureau Veritas, a world leader in hygiene and cleanliness inspection. In addition, an agreement has also been signed globally with the insurance giant AXA to allow guests to benefit from complimentary medical consultations during their stays.

General measures

- The vaccine pass is mandatory to access the hotel and its facilities.
- Masks are compulsory in all hotel areas for employees, guests and visitors.
- Regular hand-washing recommended, hand sanitizer dispensers are available in various public areas.
- Frequent sanitization of high touch surfaces and high traffic areas such as lobby, restaurants, bars and all leisure facilities.
- Physical distancing rules introduced using ground markings in public areas, and additional spacing in service facilities.
- Guests will receive an email prompting to fill out all of the information needed for check-in, along with some additional details that will help us make their stay as safe and comfortable as possible.
- Guestrooms systematically disinfected between each stay and available from 3.00 pm the day of arrival.
- Removal of most printed material from the rooms, and replaced with digital alternatives.
- Luggage received at the hotel will go through a disinfection protocol.
- Hotel vehicles disinfected before and after each use.
- On-site PCR testing available, 24h advance reservation required at the concierge desk.



Restaurants & Bars

- Advance reservations required for all meal services.
- Digital and printed menus are available in all the restaurants.

LE CARAVANE *Breakfast a la carte from 7.00 am to 10.30 am (11.00 am on weekends)*

Dinner a la carte from 7.00 pm to 11.00 pm

L'OLIVIER *Lunch a la carte from 12.30 pm to 4.00 pm*

LE SABRA *Lunch a la carte from 12.00 pm to 4.00 pm*

NEW

DOMO *Dinner a la carte from 7.00 pm to 11.00 pm*

AL AÏN *Dinner a la carte from 7.00 pm to 11.00 pm*

LE BAR *Drinks menu from 9.00 am to 1.00 am*

Snacking menu starting 12.30 pm

Sushi menu starting 5.00 pm

Resident Dj MomoMac from Wednesday to Saturday, starting 6.30 pm

LEGENDS' BAR *Drinks menu from 8.00 am to 6.00 pm*

POOL BAR *Drinks menu from 9.00 am to 6.00 pm & Snacking menu from 11.00 am to 5.00 pm*

ROOM SERVICE *24h/7*

Leisure facilities

SPA and FITNESS CENTRE visitors are requested to commit to:

- Refraining from visiting the facilities in case of fever or contagious illness.
- Washing hands prior to the beginning of each treatment at the Spa.
- Using the sanitization material available at the Fitness Centre to wipe equipment before and after use.

SPA open from 9.00 am to 8.00 pm

FITNESS CENTRE from 7.00 am to 8.00 pm

KIDS' CLUB

- Parents must refrain from registering their child in case of fever or contagious illness.
- Children allowed from 3 to 12 years old, kids under 3 years old must be accompanied by a babysitter.
- Baby Room available everyday for children under 3 years old from 10.00 am to 5.00 pm.

KIDS' CLUB open from 10.00 am to 6.00 pm

GOLF

- 24h advance reservations required to access the golf and its facilities.
- Physical distancing must be observed at all times. Golfers must maintain a minimum distance of 3m from others when on the golf course and the driving range.
- Face coverings are compulsory at all times, except on the driving range and on the golf course if a distance of 3m is respected.
- The golf carts are disinfected before and after use.

GOLF open from 8.00 am to 6.00 pm

Updated on March 5th 2021

These measures may be subject to change, please visit our website to get our latest updates.

#FairmontMarrakech

#ALLSafe

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